## HOW TACTICS APPLY TO MARKETING PROBLEMS

Apply Tactics in the right situation can help solve your marketing problems. See if you can identify your brand's challenges, and use the appropriate Tactic.

If Your Probkem Is	Apply This	First Action Step
You need to compete against bigger, estab- lished category leaders	INNOVATION  Tactic	Pintpoint an established norm, then run in the other direction
Employees or customers feel only a lukewarm con- nection with you	PASSION Tactic	Communicate your messages with strong emotion and energy
You're not seen as a leader or authority	POWER  Tactic	Establish decisive opinions and beliefs to become the voice of authority
You need to increase the perceived value of yourself or your products	PRESTIGE  Tactic	Overdeliver in one area
Clients and teams aren't loyal to you	++ TRUST Tactic ++	Repeat and reinforce patterns, eliminate chaos and uncertainty
People aren't curious to discover your ideas and insights	MYSTIQUE  Tactic	Carefully vet all commu- nication, sharing only the minimum necessary
Your audience isn't taking fast or organized action	ALERT Tactic	Focus on negative consequences to accelerate urgency and drive action