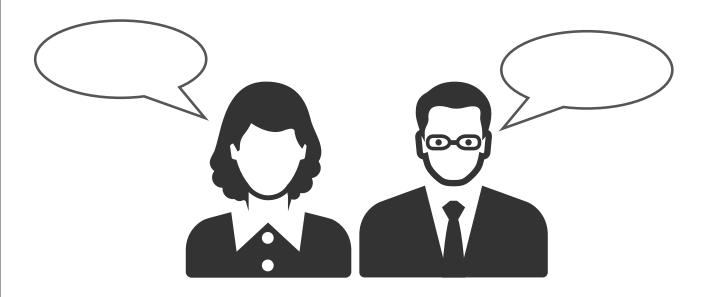


HOWTO FASCINATE

# **TEAM DISCUSSION GUIDE**

### YOUR FIRST STEP TO CREATING A CULTURE OF ENGAGEMENT



BY SALLY HOGSHEAD

### FINDING THE HIGHEST VALUE OF CO-WORKERS AND EMPLOYEES

The world has changed. The way we interact has changed. Businesses are now more focused than ever on the points of contact they have with their customers, and who is leading those interactions? Employees.

If a company's employees are not reaching their full potential, then neither is the company.

In this hyperconnected, distracted world, we need to engage our employees and develop them to be their best, because if they are not working at their highest potential neither is the organization.

(In fact, a study by Gallup shows that companies with engaged employees outperform those without by up to 202%.)

### Helping employees unlock their personality advantages and inspiring people to use their advantages to be the best version of themselves will:

- Increase confidence
- Create happier, more productive employees
- Foster higher earning companies

### THIS DISCUSSION GUIDE IS DESIGNED TO HELP TEAMS:

- Communicate in a way that captures attention so they effectively combat distraction and make meaningful connections
- Become more engaged in their job and understand how their work impacts and influences their team and company
- Contribute to building a high-functioning team that gets results and propels the business forward

### **HOW THE BEST TEAMS COMMUNICATE**

Diversity improves results more than similarities.

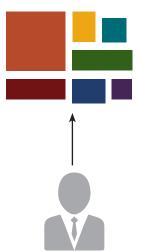
Imagine you're going camping in a rugged environment. You want to bring a variety of tools. You wouldn't want to bring just a fork, or just a magnifying glass, or just a pair of scissors.

To overcome a range of challenges, you need a variety of tools. That's why teams need to know how to tap into each other's Advantages so that they can help each other excel and avoid their shared pitfalls.

> It's *critical* for your company to identify and understand how each individual contributes to the whole, so each person can develop signature areas of performance.

There are many ways to communicate and become more valuable. Understanding the full spectrum of differences helps each team member understand how they can make a difference.





### **BEFORE YOU GET STARTED...**

Have each group member complete the Fascination Advantage<sup>®</sup> Assessment. (You will want to have participants do this BEFORE the group activity to keep the energy high.)



### ACTIVITY I. DIY HEAT MAP

You can map your organization's Archetypes in order to predict how you are most (and least) likely to solve problems, deal with conflict, and reach conclusions.

Here's a tool to help find the answers: A DIY Heat Map.

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PRESTIGE You earn respect with higher standards			Jack B.				
TRUST You build legalty with consistency				Jeanne M.			
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### **DIRECTIONS:**

- Have each member of your team take the assessment
- Call a team meeting in which everyone prints his report
- Pick a moderator to lead the discussion.

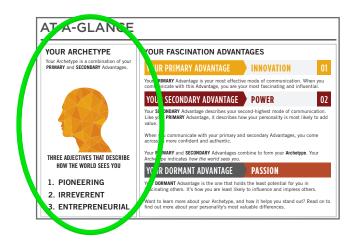
 Pro Tip: To print your report, log in to your account on HowToFascinate.com

## **1. INTRODUCE YOURSELVES.**

Go around the table, one by one, and have people introduce themselves according to their Archetype and top 3 adjectives.

# You can find this information on the At-A-Glance page in your report.

**Example:** "My name is John. My primary Advantage is Innovation, and my secondary Advantage is Power, which makes me The Maverick Leader. I am pioneering, irreverent, and entrepreneurial.



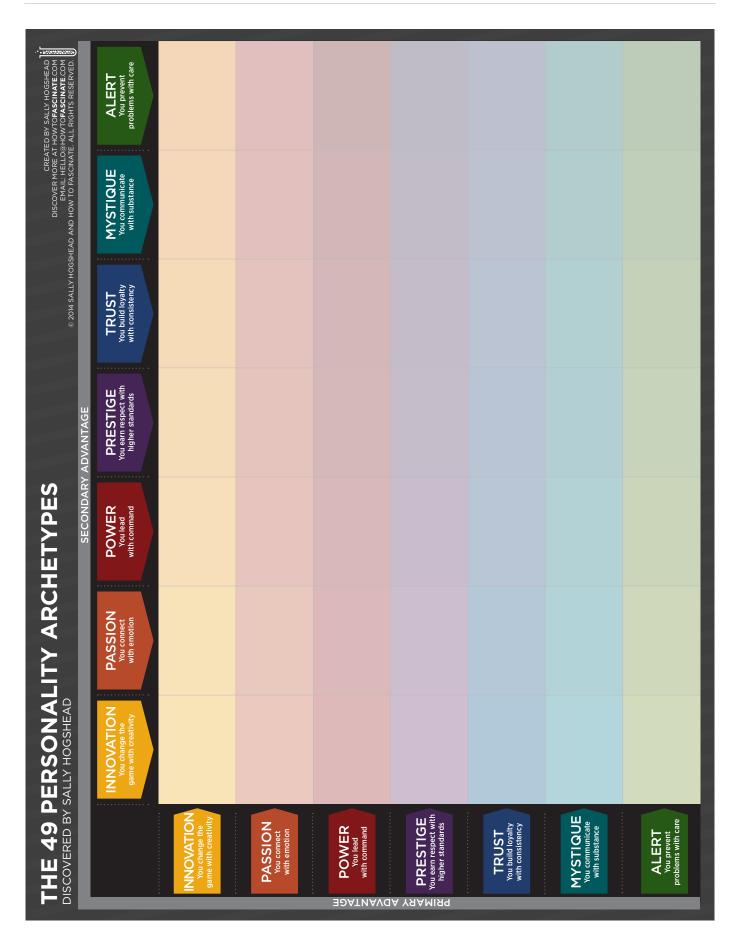
### 2. PLOT YOUR TEAM'S RESULTS ON THE DIY TEAM HEAT MAP

With each introduction, write the member's name in the appropriate box in the do-it-yourself Heat Map that corresponds to their primary and secondary Advantages. You can find the DIY Heat Map on the next page.

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		INNOVATION You change the game with creativity	PASSION You connect with emotion	POWER You lead with command	PRESTIGE You earn respect with higher standards	TRUST You build loyalty with consistency	MYSTIQUE You communicate with substance	ALERT You prevent problems with care
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 Pro tip: Here's an example of what the DIY Heat Map should look like when you're done.

#### TEAM DISCUSSION GUIDE



# **3. ONCE EVERYONE HAS INTRODUCED THEMSELVES, ANSWER THESE QUESTIONS:**

- What patterns do you see?
- Within your group, is there one dominant Advantage, or are you evenly balanced?
- Within your group, is there one Advantage that is dominant? How can your company use this Advantage to succeed?
- Do you have one Advantage that you are lacking? What are some pitfalls you may need to watch out for?

#### Here's an example of how each team member adds distinct value.



Pro tip: Look at the "Know Your Team's Advantages" chart on the next page if you'd like insight on how your team is likely to succeed... and where you can potentially flounder.

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# KNOW YOUR TEAM'S ADVANTAGES AND HOW TO TELL WHEN THEY'RE UNBALANCED

WITH A HIGH CONCENTRATION OF	HOW YOU SUCCEED	HOW YOU FAIL
INNOVATION	A group will be most likely to succeed when tasked with developing groundbreaking solutions.	Unlikely to complete projects
PASSION	A group will be most likely to succeed in building relationships, empathizing with others, and encouraging the team.	Unstable or moody
POWER	A group will be most likely to succeed when given a shared goal with plenty of room.	Overly intense
PRESTIGE	A group will be most likely to succeed when given clear expectations and ambitious standards (such as exceeding a sales quota).	Overly-competitive
TRUST	A group will be most likely to succeed by consistently and gradually building results over time.	Dull, out-of-date
MYSTIQUE	A group will be most likely to succeed when "cracking the code" on complex, technical projects.	Disconnected from others
ALERT	A group will be most likely to succeed through careful, practical execution that doesn't get off track.	Compulsive, micromanaging

Just as a group can succeed in predictable ways according to Advantages, there can also be disadvantages. When the members of a group share a very high concentration of similar traits, problems can arise. For example, with too much Trust, the group can get stuck in ruts. Too much Power can make your group so focused on goals that nobody is actually executing.

### **ACTIVITY II: APPLYING ADVANTAGES WITHIN YOUR GROUP**

Once everyone on your team has taken the Fascination Advantage assessment, you're ready to start seeing how your team applies different Advantages.

Let's find out how you're using the seven Advantages as a team or organization. Your goal in this exercise is to identify each person's most valuable Advantages, and to create new ways in which your group can add value to customers, clients, and others.

Go through these questions, one-by-one, as a group discussion.

### INNOVATION the language of creativity

When you apply the Innovation Advantage, you are seeking new and creative solutions. You are changing the status quo. Innovation can help a group brainstorm new ideas.

**Group Question:** In what ways does your group use Innovation to invent fresh ideas, and untraditional paths?

### PASSION the language of relationship

When you apply the Passion Advantage, you are quickly building rapport and relationships. It helps boost motivation and culture within a group, by encouraging everyone to connect and communicate.

**Group Question:** In daily life around the office, how does your team build emotional connections with each other and with clients?

### **POWER** the language of confidence

When you apply the Power Advantage, you are leading the group with a sense of strength. There is no ONE right way to apply the Power Advantage. Different people have different ways of leading — some are more bold, and others are more subtle in their leadership.

Group Question: In what ways do the individual members of your group lead?

### PRESTIGE the language of excellence

When you apply the Prestige Advantage, you are earning respect with higher goals. Prestige is ambitious and focused on improving the outcome.

**Group Question:** What are the highest shared goals of your group? In other words, what are the most ambitious goals you have set for yourselves to achieve?

### **TRUST** the language of stability

When you apply the Trust Advantage, you are creating familiar and stable patterns. Teams with a strong use of the Trust Advantage will follow established routines, with predictable outcomes. In many situations, this is desirable.

**Group Question:** In what ways could your team benefit from creating a more stable routine?

### MYSTIQUE the language of listening

When you apply the Mystique Advantage, you are communicating selectively. You play your cards close to the chest and you assess the situation carefully before adding to the discussion. This helps groups stay grounded and reduces strife among members.

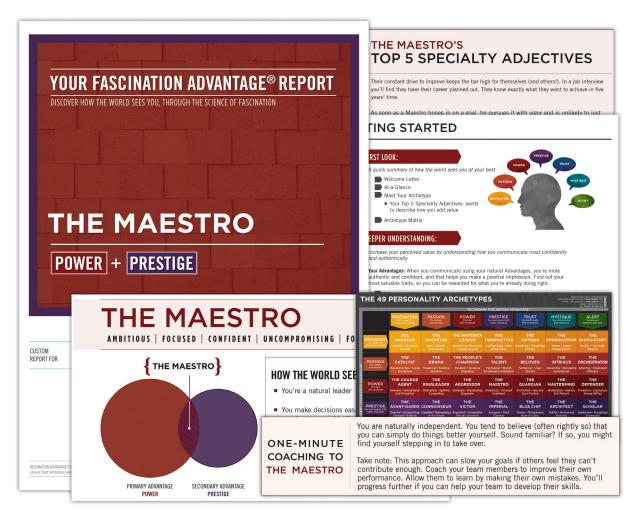
**Group Question:** Describe a situation when it can be more effective to NOT share what you think. For example, when is it important to be selective in what you communicate?

### ALERT the language of details

When you apply the Alert Advantage, you handle the details carefully, and you stay focused on the outcomes. Alert maintains a clear sense of schedule.

**Group Question:** What are ways in which your group could benefit from a greater use of Alert Advantage? How could you achieve better outcomes with a clear-minded focus on timelines, budgets, or other deliverables?

## NEXT STEP: GET YOUR ENTIRE ORGANIZATION INVOLVED



# YOUR TEAM IS MORE ENGAGED AND PRODUCTIVE WHEN YOU UNDERSTAND THE VALUE EACH PERSON BRINGS TO THE TABLE.

When you share the Fascination Advantage Assessment with your entire organization, you'll be able to:

- + Discover the advantages of every person on your team
- + Empower employees to be more productive doing what they already do best
- Build a high-performing team that interacts more confidently with customers and each other

## **GET ASSESSMENTS**

Questions? Hello@HowToFascinate.com

#### THE LEGAL STUFF...

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