

# **FASCINATE** CERTIFIED ADVISOR



#### Welcome to the FASCINATE CERTIFIED ADVISOR TRAINING SESSION!

INTENSIVE Wednesday March 15<sup>th</sup>



# INTRO + TECH CHECK

- Your Name + Archetype
- Tell us about your business/work you do
- What is it about *How to Fascinate*® that fascinates you?



#### OVERALL PROGRAM OBJECTIVES

- Expertly use, promote, and sell How To Fascinate<sup>®</sup> products.
- Grow your business with the Fascination Advantage system.
- Access and use the How To Fascinate® Affiliate tools.



### AGENDA Intro's and Objectives Fascinate Overview + Advantage Deep Dive 12:00 – 12:30 EST Lunch

Anthem Overview + Anthem Practice

Fascinate Team Heat Map

3:00 – 3:15 EST Break

Crafting a Fascinate Pitch

**Fascinate Logistics** 

Wrap Up + Close

#### YOU + YOUR BUSINESS

- Identify the value of your brand
- Make stronger first impressions
- Build more powerful relationships
- Increase influence and impact
- Improve communication
- Increase team effectiveness



## TECH DETAILS

- ZOOM demo
- Google Docs demo



# BREAKOUT GROUP

• Small group `get to know` 🖾.

- Talk about...
  - What you`re most excited about for the training?
  - Learn one Fascinating Fact about your teammate.
- Post Name+ Fascinating Fact in Google Doc.



### GROUP AGREEMENTS – STARTER LIST

- Confidentiality
- Time sensitive
- Participate and increase engagement
- Use your experience and expertise
- Bring your Fascinate Advantage
- Have fun!

#### What else? Post in Chat Box.



# REMINDERS

- ✓ Pre-Training Survey
- ✓ Complete Ultimate Personal Brand Playbook
- ✓ Sign FCA Agreement
- ✓ Become a Fascinate Affiliate
- $\checkmark\,$  Review and Sign a Photo Agreement
- ✓ Sign a W-8 or W-9
- ✓ Join Your Special Facebook Group



## PROGRAM MATERIALS

✓ Have your Fascinate Advantage Assessment handy.

✓ Participant Workbook.

✓ Resources and References Handbook.



#### **FASCINATE OVERVIEW**



#### SEGMENT OBJECTIVES

- Explain how the Fascination Advantage system works.
- Describe the characteristics of each Fascination Advantage.
- Apply the Fascination Advantages to real client/work situations.
- Recognize communication "red flags" and how to avoid them.



#### HOW TO FASCINATE FOUNDATION

- **Expertise:** Sally Hogshead
- **Research:** The Kelton Study (1k+ Americans)
- **Data:** 1,000,000 People
- World Class Clients: Cisco, GE, Intel, AT&T, Twitter
- Media Recognition: #1 Wall Street Journal best seller, #2 NY Times best seller, Oprah top pick.



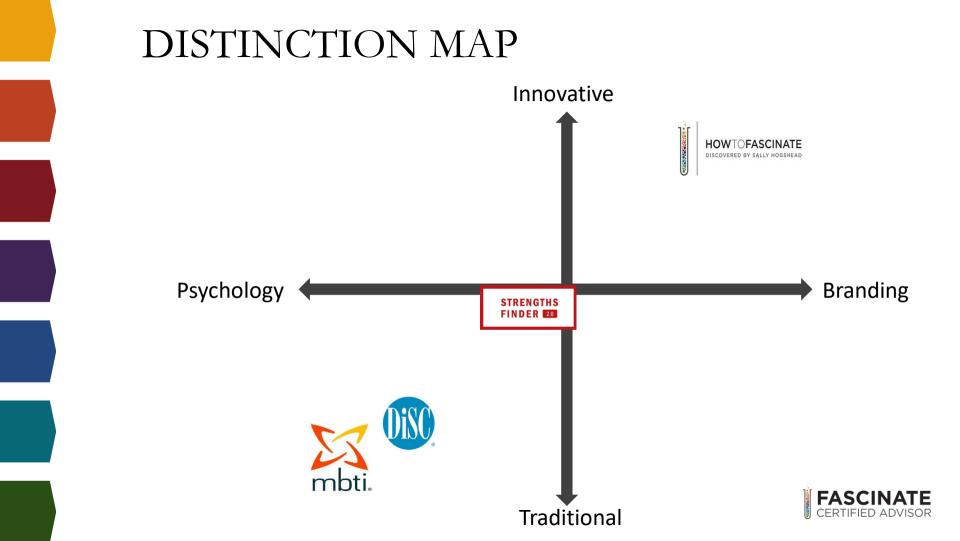
# WHAT MAKES THE FASCINATE SYSTEM DIFFERENT?

- Our system is based on **branding**, rather than **psychology**.
- We identify **communication** patterns, rather than **personality** traits.
- We tell you how the world sees you, rather than how you see the world.
- Instead of focusing on **strengths**, we uncover how each person is **different** and uniquely suited to excel in a "specialty."
- Instead of fixing people, we highlight what people are already doing right.

#### HOW DOES THE WORLD SEE ME WHEN IT`S A SELF TEST?

This test is not built on psychology (as a traditional personality test). It's based on branding– the response that we create in others. By measuring the signals that we send out, our research is able to predict how others will respond to those signals. Just as Coke and Apple can predict how consumers will respond to a message, this test is predicting how others will respond to your messages.





#### fas·ci·na·tion

"Fascination is an intense focus. When you fascinate your listener, they're more likely to connect with you and remember you."



# People will pay a great deal of money if you can help them become fascinating.

They will pay an average of \$288/month to be the most fascinating person in a room.



# 2 MOST IMPORTANT CONCEPTS

Different is better than better.

To become more successful, don`t change who you are. Become more of who you are.



### THE FASCINATE ADVANTAGES

Innovation You change the game with creativity

Passion You connect with emotion

Power You lead with command

Prestige You earn respect with higher standards

Trust You build loyalty with consistency

Mystique You communicate with substance

Alert You prevent problems with care The Language of Creativity & Change

The Language of Relationship & Emotion

The Language of Confidence & Authority

The Language of Excellence & Standards

The Language of Stability & Dependability

The Language of Listening & Observing

The Language of Details & Anticipation



# GO GREAT

#### PRIMARY ADVANTAGE

- Your most effective mode of communication.
- This is how you naturally connect with people.
- You're more authentic and confident.
- Helps you make a positive impression.



#### SECONDARY ADVANTAGE

- Second highest mode of communication.
- Does not cost you a lot of effort or energy.
- It's the language you already know how to speak.

YOUR FASCINATION ADVANTAGE<sup>TM</sup> is the way in which your personality is most likely to add distinct value.



# WELLSPRING vs. QUICKSAND

#### Wellspring

You feel focussed and `in the flow`, invigorated, fueled with a sense of vitality and happiness. You`re having fun and the task feels effortless. You`re productive and energized with the challenge. You feel empowered and motivated.

#### Quicksand

You feel bored, drained, distracted or loathing an activity or task. It feels like you're swimming upstream or going against your natural grain. You fell depleted, neutral or you're exhausted, discouraged and tired.



# 5 DAY CHALLENGE

- Pay attention to projects, tasks and activities for the next 5 days.
- Write down the activity or task you were doing to find out if you`re spending more time in your wellspring or in quicksand.

#### THE 3 THREATS YOU FACE

- Distraction
- Competition
- Commoditization



### POLL

Which of the top 3 threats stand in your way when you want to get noticed, influence or persuade others?

- 1. Distraction
- 2. Competition
- 3. Commoditization

Type in Chat Box



# GROUP DISCUSSION

- Describe what it's like when you experience your primary threat:
  - Distraction
  - Competition
  - Commoditization

- What problems have you faced?
- How have you solved this in the past?





#### SUCCESS FORMULA – HIGH ACHIEVERS

1. High performers deliver a specific benefit.

2. They are worth more and are being paid more.

3. Don't compete on price.



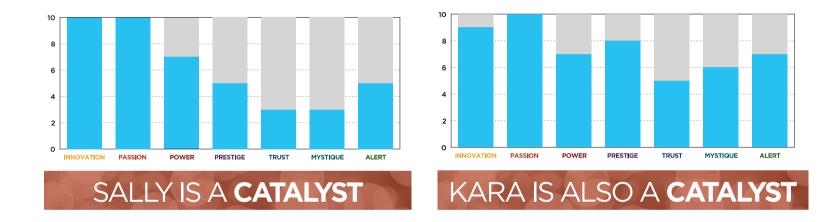
"85% of your financial success is due to personality and ability to communicate, negotiate and lead. Shockingly only 15% is due to technical knowledge."

**Carnegie Institute for Science** 





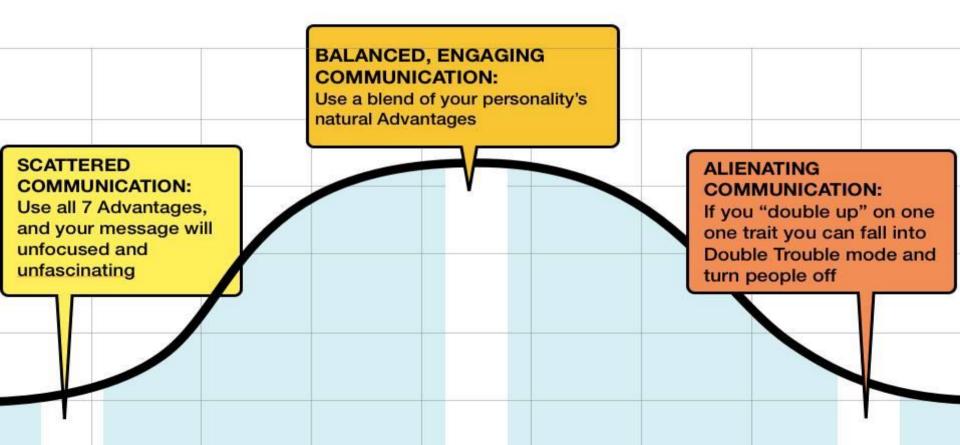
# THERE IS NO "RIGHT" DISTRIBUTION OF ADVANTAGES

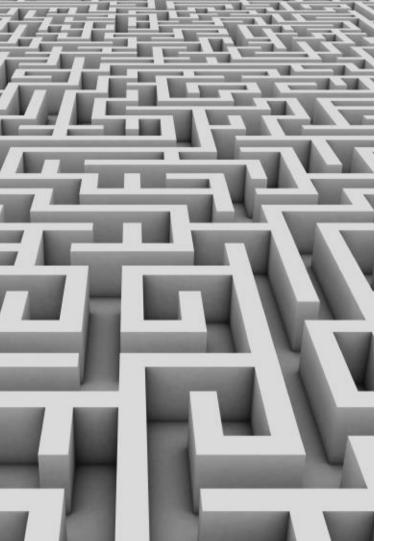


Two Catalysts. Two different personality compositions.



#### COMMUNICATING EFFECTIVELY





#### DORMANT



# When too much of a good thing, may not be so good.



DOUBLE TROUBLE	
POWER + POWER	Dominant, Overbearing, Dogmatic
PASSION + PASSION	Theatrical, Emotive, Sensitive
MYSTIQUE + MYSTIQUE	Unemotional, Introverted, Concentrated.
PRESTIGE + PRESTIGE	Arrogant, Cold, Superior
ALERT + ALERT	Compulsive, Driven, Exacting.
INNOVATION+INNOVATION	Volatile, Startling, Chaotic.
TRUST+TRUST	Predictable, Safe, Unmovable.

#### POLL

Can you relate to a Double Trouble Zone?

- 1. OMG, it's me!
- 2. No Way, no how, not me!
- 3. Are you talking about my (fill in the blank?)

Type in Chat Box



# GROUP DISCUSSION

- What situations or circumstances 'activate' your Double Trouble?
- What's the impact to you? To others?
- How do you get yourself out of DT?



# TIPS TO GET OUT OF THE DOUBLE TROUBLE

- 1. Self Awareness (You're half way there).
- 2. Call in your 'other' Advantage.
- 3. Ask a question 'I wonder how I could bring more (insert Advantage) to this situation?'
- 4. Pause.
- 5. Breathe.



## Instead of focusing on what people need to "fix," we highlight what they're already doing *right*, so they can do more of it.



# FASCINATE ADVANTAGE DEEP DIVE



### BREAK OUT – ADVANTAGE DEEP DIVE

In your small group assign a time keeper, speaker + scribe.

#### Scribe:

• Open Google docs to capture your groups notes.

#### Timekeeper:

• You have 15 mins. to complete this activity.

#### Speaker:

• Present your outcomes to the overall group.



### BREAK OUT – ADVANTAGE DEEP DIVE

#### Support Material:

- Participant Workbook: <u>Page 8- 11</u> (capture your personal notes)
- Resources and References Handbook:
  - Primary Advantages: Page 11-17
  - How Advantages Sell & Collaborate: Page 28
  - How Advantages Take Action : <u>Page 29</u>
  - How Advantages Team with others: Page 30-36



### BREAK OUT – ADVANTAGE DEEP DIVE

- 1. What are key characteristics and value of this Advantage?
- 2. How does this Advantage drive us crazy?
- 3. Why do we need them?

Design, Sales, Customer Service, everyone is so busy with their own projects they stop paying attention to other departments. Routines become set; silos develop. But you're on the verge of cementing a big sales deal with HardCell Manufacturing and you need to have everyone in your company working together.

A. Using your Fascinate Advantage, how can you increase collaboration among departments and insure the HardCell deal is sealed?

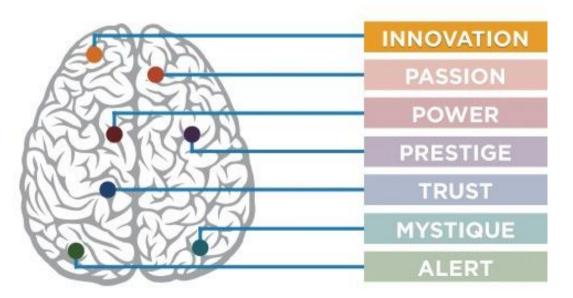


### ADVANTAGE BREAK OUT GROUPS

Group 1	Group 2	Group 3
Alert+ Mystique	Passion + Trust	Power + Innovation
Maria Jennifer	Lauri Sarah	Betty Tod Vivian



# INNOVATION



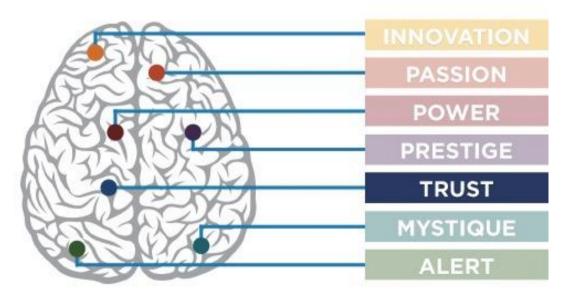


### How to Fascinate® Research Fact

## Compared to women, men are more likely to have a primary Innovation Advantage.



# TRUST





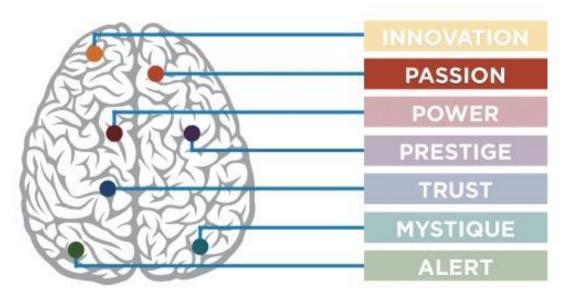
### How to Fascinate® Research Fact

### Highest use of Trust Advantage = Finance Managers

#### Lowest use of Trust Advantage = Marketers



# PASSION



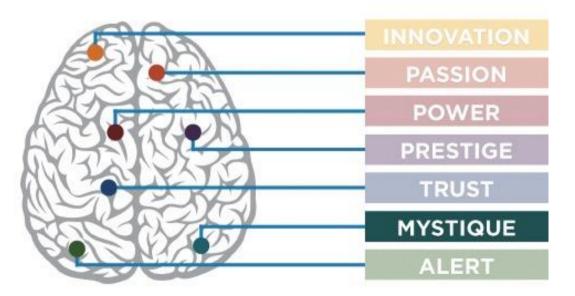


### How to Fascinate® Research Fact

# HR leaders are 300% more likely to have primary Passion Advantage than those in IT.



# MYSTIQUE



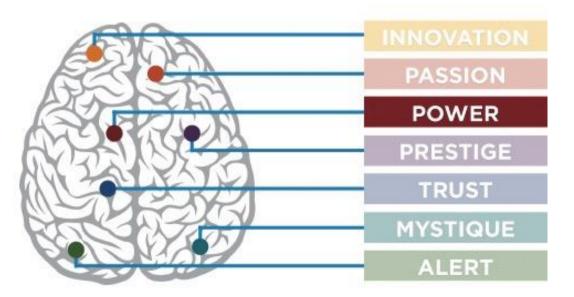


### How to Fascinate® Research Fact

Who scores lowest on Passion? Employees in information technology, and finance. Engineers, on the other hand, score high on Mystique.



# POWER





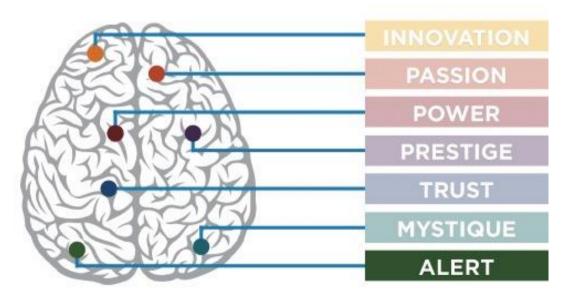
### How to Fascinate® Research Fact

Female CEOs lead with almost three times more Passion than their male counterparts.

Male CEOs, in contrast, are twice as likely to have primary Power than the women.



# ALERT



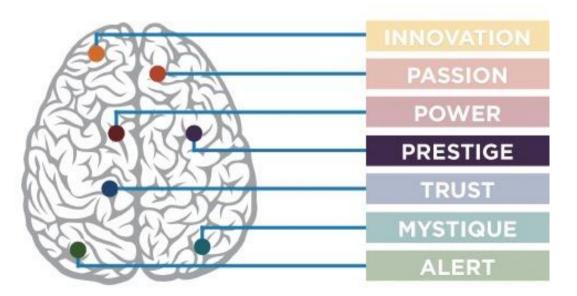


### How to Fascinate<sup>®</sup> Research Fact

Within the finance industry, for instance, a staff member is 300% more likely to have primary Alert than a CEO.



# PRESTIGE





### How to Fascinate® Research Fact

## When it comes to CEOs and Business Owners both men and women have a strong use of Prestige.



### **ANTHEM BUILDING**



### SEGMENT OBJECTIVES

- Have the words to describe your distinct value.
- Create your personality tagline using the Fascinate Anthem method.
- Get hands on, practical experience using Fascinate Anthem Brand Builder.



### What is an Anthem?



### ANTHEM IS...

- Your Anthem lets them know why you're the perfect solution to their problem.
- Delivers a specific and distinctive benefit.
- Simple to remember, easy to communicate, and incredibly useful to apply.
- Explains what you do best and what makes you different.



## FASCINATE FUNDAMENTALS

- **1. Distraction:** an Anthem "front-loads" your value to get your listener's attention immediately.
- **2. Competition:** an Anthem differentiates you from your competition. Different is better than better.

**3. Commoditization:** an Anthem describes your soft skills. It's about personality, not just technical skills.



### FASCINATE ANTHEM®









### Sample Anthems





### APPLY YOUR ANTHEM STATEMENT

- Linked-In Profile
- Business Card
- Email Signature
- Employee bios
- Facebook







## POLL

#### Building your Anthem was:

- 1. A piece of cake got it my first try.
- 2. Getting a PH.D. would be easier I need help!
- 3. Just like inventory, it's a work in progress.



# Anthem Builder Coaching Practice



## BREAK OUT – PAIRS ACTIVITY

Objective:

- Build or validate your Anthem.
- Get hands on Anthem Building coaching practice.

Break out into assigned pairs.

- 1 Person = Client + 1 Person = FCA.
- Take turns to coach building an Anthem.
- Anthem building (10 mins) + FCA coaching feedback (2 mins), then switch.



## BREAK OUT – MATERIAL

- Bring your Anthem
- FCA Participant Workbook
- Fascinate Advantage Assessment



### BREAK OUT – PRACTICE COACHING

#### Build an Anthem

 Participant Workbook: Complete Anthem Builder Worksheet Page 21-23

- Validate an Anthem
- Participant Workbook: Peak Performance share a story demonstrating your Anthem in action. Page 19



# YOUR ANTHEM STATEMENT

#### Your Anthem Statement

- "My highest distinct value is my ability to deliver [your Anthem] ."
- "If you need someone who delivers [your Anthem], I can help."
- "Even when things get tough, I promise to give [your Anthem]."



# Perfect your Anthem Coaching Practice



# BREAK OUT – PRACTICE COACHING

Perfect your Anthem

- Understand the different ways your Anthem will apply to business and life
- Use FIVE QUESTIONS to help perfect your Anthem on <u>page 20</u> to think more tangibly and meaningfully about your Anthem.
- You have 20 mins for the whole activity. 10 mins each for Perfect your Anthem coaching practice.



### **TEAM HEAT MAP**



## SEGMENT OBJECTIVES

- Apply the How to Fascinate® system to teams to identify a Team Fascinate Advantage.
- Learn the step by step process of how to build a "Team Heat Map".
- Understand and analyze a team's advantage, blind spots and opportunities.
- Identify how a team is most and least likely to solve problems, deal with conflict and achieve results.



# What if organizations, managers, business owners could identify new areas of potential for their employees?

# What if every single person of a team could be inspired to perform at their best?





SECONDARY ADVANTAGES								
	INNOVATION You change the game with creativity	PASSION You connect with emotion	POWER You lead with command	PRESTIGE You earn respect with higher standards	TRUST You build loyalty with consistency	MYSTIQUE You communicate with substance	ALERT You prevent problems with care	
INNOVATION You change the game with creativity					•.•			
PASSION You connect with emotion								
POWER You lead with command		•••			••••	•••	•	
PRESTIGE You earn respect with higher standards			•		••••	••••	•••	
TRUST You build loyally with consistency	•		•	••				
MYSTIQUE You communicate with substance		••••	••••	•••			•••••	
ALERT You prevent problems with care		•				•		

# HOW TO FASCINATE® TEAM HEAT MAP

- Identify your team's communication style.
- Predict how you are most (and least) likely to solve problems, deal with conflict and reach conclusions.
- Identify the hidden patterns in your team's Advantage.
- Know and understand if you have one dominant Advantage, or if you're evenly balanced.
- Identify and know your core specialty, or potentially even a disadvantage



#### 7 ADVANTAGES ADD VALUE IN TEAMS

POWER	Uses authority to emphasize the importance of the goal.		
PASSION	Gives emotional support and praise for everyone's efforts.		
MYSITQUE	Asks questions to understand the underlying issues.		
PRESTIGE	Verbally recognizes the ways in which others make contributions.		
ALERT	Organizes in advance to prevent unproductive conflicts.		
INNOVATION	Thinks outside the box to offer a completely new solution.		
TRUST	Nurtures relationships so the focus is on team rather than individual.		

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# A diverse mix of Advantages can provide balance for a team.

# What happens if a team's Advantage becomes a disadvantage?



#### DOUBLE TROUBLE TEAM EFFECT

POWER + POWER	Becomes overly intense.	
PASSION + PASSION	Team becomes hyper or moody.	
MYSTIQUE + MYSTIQUE	Disconnected from others.	
PRESTIGE + PRESTIGE	Too competitive.	
ALERT + ALERT	Micromanaging.	
INNOVATION + INNOVATION	Distracted and unlikely to complete projects.	
TRUST + TRUST	Dull and out of date.	

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# How to Build a Team Heat Map



# HOW TO BUILD A TEAM HEAT MAP

- 1. Sum up the Primary and Secondary Advantages
- 2. Calculate the total # Advantages represented in the group
- 3. Sum up the group Dormant



	SECONDARY ADVANTAGES									
l		INNOVATION You change the game with creativity	PASSION You connect with emotion	POWER You lead with command	PRESTIGE You earn respect with higher standards	TRUST You build loyalty with consistency	MYSTIQUE You communicate with substance	ALERT You prevent problems with care		
l	INNOVATION You change the game with creativity		•	•						
l	PASSION You connect with emotion	•••		••	•					
PRIMARY ADVANTAGES	POWER You lead with command		••		•	•				
PRIMARY A	PRESTIGE You earn respect with higher standards	•	••	•						
l	TRUST You build loyalty with consistency				•					
	MYSTIQUE You communicate with substance	•••								
	ALERT You prevent problems with care					•	•			

# FCA JUNE COHORT

Name	Archetype	Primary	Secondary
Alfred Chung	The Secret Weapon	Mystique	Innovation
Antonius Ricky Suroso	The Secret Weapon	Mystique	Innovation
Carmen Gomez	The Mediator	Alert	Trust
Debra Swersky	The People's Champion	Passion	Power
Daina Middleton	The Royal Guard	Mystique	Prestige
Deane Ilukowicz	The Diplomat	Trust	Prestige
Haseena Sham	The Ringleader	Power	Passion
Melba Holliday	The Avante-Garde	Prestige	Innovation
Janet Lee	The Talent	Passion	Prestige
Janette Toral	The Secret Weapon	Mystique	Innovation
Jill Gottenstrater	The Beloved	Passion	Trust
Jill Heijligers-Peloquin	The Connoisseur	Prestige	Passion
Juan Polanco	The Catalyst	Passion	Innovation
Kathleen Panning	The Detective	Alert	Mystique
Dee Dee Reid	The Ringleader	Power	Passion
Michelle Lopez	The Maestro	Power	Prestige
Narelle Goodfield	The Connoisseur	Prestige	Passion
Oladapo Okuyemi	The Rockstar	Innovation	Passion
Sarah Wadle	The People's Champion	Passion	Power
Shea Petaja	The Catalyst	Passion	Innovation
Susan Robinson	Maverick Leader	Innovation	Power
Whitney Bishop	The Catalyst	Passion	Innovation



SECONDARY ADVANTAGES								
	INNOVATION You change the game with creativity	PASSION You connect with emotion	POWER You lead with command	PRESTIGE You earn respect with higher standards	TRUST You build loyalty with consistency	MYSTIQUE You communicate with substance	ALERT You prevent problems with care	
INNOVATION You change the game with creativity		Dapo	Susan					
PASSION You connect with emotion	Juan Shea Whitney		Debra Sarah	Janet				
POWER You lead with command PRESTIGE You carn respect with higher standards		Haseena Dee Dee		Michelle	Jill G			
PRESTIGE You can respect with higher standards	Melba	Jill H Narelle						
TRUST You build loyalty with consistency				Deanne				
MYSTIQUE You communicate with substance	Alfred Ricky Janette			Daina				
ALERT You prevent problems with care					Carmen	Kathleen		

### TALLY UP TEAM PRIMARY

Name	Archetype	Primary	Secondary	Adva
Kathleen Panning	The Detective	Alert	Mystique	
Carmen Gomez	The Mediator	Alert	Trust	
Susan Robinson	Maverick Leader	Innovation	Power	Pas
Oladapo Okuyemi	The Rockstar	Innovation	Passion	
Daina Middleton	The Royal Guard	Mystique	Prestige	Mys
Janette Toral	The Secret Weapon	Mystique	Innovation	11193
Alfred Chung	The Secret Weapon	Mystique	Innovation	
Antonius Ricky Suroso	The Secret Weapon	Mystique	Innovation	Po
Debra Swersky	The People's Champion	Passion	Power	
Sarah Wadle	The People's Champion	Passion	Power	Due
Shea Petaja	The Catalyst	Passion	Innovation	Pres
Janet Lee	The Talent	Passion	Prestige	
Jill Gottenstrater	The Beloved	Passion	Trust	Innov
Juan Polanco	The Catalyst	Passion	Innovation	
Whitney Bishop	The Catalyst	Passion	Innovation	
Haseena Sham	The Ringleader	Power	Passion	Al
Dee Dee Reid	The Ringleader	Power	Passion	
Michelle Lopez	The Maestro	Power	Prestige	Tr
Melba Holliday	The Avante-Garde	Prestige	Innovation	
Jill Heijligers-Peloquin	The Connoisseur	Prestige	Passion	
Narelle Goodfield	The Connoisseur	Prestige	Passion	
Deane Ilukowicz	The Diplomat	Trust	Prestige	

Advantage	#	%
Passion	7	32%
Mystique	4	18%
Power	3	14%
Prestige	3	14%
Innovation	2	9%
Alert	2	9%
Trust	1	4%



### TALLY UP TEAM SECONDARY

Name	Archetype	Primary	Secondary	Advantage	#	%
Janette Toral	The Secret Weapon	Mystique	Innovation			
Alfred Chung	The Secret Weapon	Mystique	Innovation	-		
Antonius Ricky Suroso	The Secret Weapon	Mystique	Innovation	Innovation	7	32%
Shea Petaja	The Catalyst	Passion	Innovation			
Juan Polanco	The Catalyst	Passion	Innovation	Passion	5	23%
Whitney Bishop	The Catalyst	Passion	Innovation	1 4551011		
Melba Holliday	The Avante-Garde	Prestige	Innovation			
Kathleen Panning	The Detective	Alert	Mystique	Prestige	4	18%
Oladapo Okuyemi	The Rockstar	Innovation	Passion			
Haseena Sham	The Ringleader	Power	Passion	Do0#	2	14%
Dee Dee Reid	The Ringleader	Power	Passion	Power	3	1470
Jill Heijligers-Peloquin	The Connoisseur	Prestige	Passion		7 5	
Narelle Goodfield	The Connoisseur	Prestige	Passion	Mystique	1	4%
Susan Robinson	Maverick Leader	Innovation	Power			
Debra Swersky	The People's Champion	Passion	Power			00 (
Sarah Wadle	The People's Champion	Passion	Power	Trust	2	9%
Daina Middleton	The Royal Guard	Mystique	Prestige			
Janet Lee	The Talent	Passion	Prestige	Alert	0	0%
Michelle Lopez	The Maestro	Power	Prestige			0,0
Deane Ilukowicz	The Diplomat	Trust	Prestige			
Carmen Gomez	The Mediator	Alert	Trust	-	-	
Jill Gottenstrater	The Beloved	Passion	Trust		FASCIN	<b>ADVISOR</b>

## TALLY UP PRIMARY + SECONDARY

Advantage		Primary	Secondary	Total		
1.	Passion	7	5	12 -		
2.	Innovation	2	7	9		
3.	Prestige	3	4	7		
4.	Power	3	3	6		
5.	Mystique	4	1	5		
6.	Trust	1	2	3		
7.	Alert	2	0	2		

**TOP TEAM ADVANTAGES** 

Calculate % by dividing Advantage Total by Total Advantages.

Example: 12 Passion Advantages/ 44 Total Advantages = 27%

This tells us that 27% of Group has Passion as a Primary or Secondary Advantage



## GROUP ADVANTAGE DISTRIBUTION

Advantage		Primary	Secondary	Total	% of Group
1.	Passion	7	5	12	27%
2.	Innovation	2	7	9	20%
3.	Prestige	3	4	7	16%
4.	Power	3	3	6	14%
5.	Mystique	4	1	5	11%
6.	Trust	1	2	3	7%
7.	Alert	2	0	2	5%



### TALLY UP TEAM DORMANT

Name	Archetype	Dormant	Advantage	#	%
Juan Polanco	The Catalyst	Alert			
Deane Ilukowicz	The Diplomat	Alert			
Daina Middleton	The Royal Guard	Alert	Trust	8	36%
Carmen Gomez	The Mediator	Innovation			
Jill Gottenstrater	The Beloved	Mystique	Mystique	Δ	18%
Narelle Goodfield	The Connoisseur	Mystique	mysuque	T	10/0
Debra Swersky	The People's Champion	Mystique			
Sarah Wadle	The People's Champion	Mystique	Alert	3	14%
Kathleen Panning	The Detective	Passion			
Alfred Chung	The Secret Weapon	Passion	Desstan	2	1.407
Janette Toral	The Secret Weapon	Passion	Passion	3	14%
Melba Holliday	The Avante-Garde	Power			
Oladapo Okuyemi	The Rockstar	Power	Power	2	9%
Haseena Sham	The Ringleader	Prestige			
Susan Robinson	Maverick Leader	Trust			= 0 (
Shea Petaja	The Catalyst	Trust	Prestige	1	5%
Whitney Bishop	The Catalyst	Trust			
Jill Heijligers-Peloquin	The Connoisseur	Trust	Innovation	1	5%
Michelle Lopez	The Maestro	Trust		8 4 3 3	570
Dee Dee Reid	The Ringleader	Trust			
Antonius Ricky Suroso	The Secret Weapon	Trust			
Janet Lee	The Talent	Trust			

SECONDARY ADVANTAGES							
	INNOVATION You change the game with creativity	PASSION You connect with emotion	POWER You lead with command	PRESTIGE You earn respect with higher standards	TRUST You build loyalty with consistency	MYSTIQUE You communicate with substance	ALERT You prevent problems with care
INNOVATION You change the game with creativity	20% Innovation	•	•			DT : Drama/Anar	chy
PASSION You connect with emotion	•••	27% Passion	••	•			
POWER You lead with command PRESTIGE You earn respect with higher standards		••	16% Power	•	•		
PRESTIGE You earn respect with higher standards	•	••	•	14% Prestige			
TRUST You build Joyalty with consistency				•	7% Trust		
MYSTIQUE You communicate with substance	•••					11% Mystique	
ALERT You prevent problems with care	Do	rmant: Trust 36	%		•	•	5% Alert

# TEAM HEAT MAP ANALYSIS



### CASE STUDY

#### **Premium Seats**

Your friends in the ticket biz.

<u>`Premium</u> Seats USA is a licensed ticket and hospitality agency featuring an online ticket exchange that connect you to the <u>most sought</u> after sports, concert and theater tickets nationwide. We <u>specialize</u> in finding our clients the <u>best</u> seats at the <u>best</u> price for <u>memorable</u> <u>lifetime experiences</u>. An extensive selection, <u>outstanding</u> service and <u>secure</u> online ordering are elements that make us the nation's <u>favorite</u> and most <u>trusted</u> brand for <u>premium</u> event seating, tickets, and hospitality. All transactions are backed by a 200% Money Back <u>Guarantee</u>.`



SECONDARY ADVANTAGES							
	INNOVATION You change the game with creativity	PASSION You connect with emotion	POWER You lead with command	PRESTIGE You earn respect with higher standards	TRUST You build loyalty with consistency	MYSTIQUE You communicate with substance	ALERT You prevent problems with care
INNOVATION You change the game with creativity	8% Innovation	•					
PASSION You connect with emotion		15% Passion	••				•
POWER You lead with command PRESTIGE You earn respect with higher standards			19% Power	•			•
PRESTIGE You carn respect with higher standards			•	15% Prestige			
TRUST You build loyalty with consistency					0% Trust		
MYSTIQUE You communicate with substance	Dorm	nant: Mystique -	45%			12% Mystique	•••
ALERT You prevent problems with care	•			••	DT : The C	ontrol Freak	31% Alert

# S.O.A.R with PSUSA

	Strengths	Opportunities	Aspirations	Results
1	With Alert as your Top Team Advantage (31%)	With Mystique as your team dormant, what do you need to watch out	When you look at your values and aspirations what are you passionate	What do you want to be known for?
	What are you doing really well?	for? What are your Double	about? Who are you looking to become?	How can you tangibly translate your strengths , opportunities and
	What are your greatest assets?	Trouble triggers? What are the implications	Power, Passion, and Prestige all come close as your team secondary	aspirations? What measures of success can you put in place?
)	What makes you unique?	of having 0 Trust on the team?	Advantage, which one best represents where you`re going and why?	



#### PREMIUM SEATS - ADVANTAGE THE EDITOR IN CHIEF Productive | Skilled | Detailed | Immersed | Results Driven

You maintain high standards without losing sight of deadlines.

You`re hard workers who manage to get a lot done without cutting corners. Your work is always excellent. Even under stress you deliver flawlessly.

You're unwavering leaders with a clear vision. Discerning and determined you define the path and set the standards. You're keenly focussed on deadlines and compel the team to act swiftly to avoid negative consequences.

#### A lesson that everyone can learn from you:

Meeting tight deadlines doesn't mean you need to let quality standards slip.



#### PREMIUM SEATS USA – RED FLAGS THE EDITOR IN CHIEF Productive | Skilled | Detailed | Immersed | Results Driven

You never miss deadlines and with a strong focus on excellence you may be perceived as inflexible.

Fierce competitiveness may start to damage team spirit. In DT Zone, your will to win may triumph over people as you don't allow anything to stand in your way of success.

Too much prestige can turn people into big egos who become overly individualistic in their pursuit of success.

When not using their other Advantages, their negative energy can make them unpleasant company and they forget to look at the bright side of life.



# TEAM COMPARISONS

#### Bankers

Advantage	% of Team
Prestige	24%
Trust	20%
Alert	14%
Passion	14%
Power	11%
Mystique	9%
Innovation	8%

Advantage	% of Team		
Alert	31%		
Power	19%		
Prestige	15%		
Passion	15%		
Mystique	12%		
Innovation	11%		
Trust	0%		

**PSUSA** 

#### Human Resources

Advantage	% of Team		
Prestige	22%		
Passion	18%		
Power	17%		
Trust	14%		
Alert	12%		
Innovation	9%		
Mystique			

### **CLIENT EXPERIENCE:**



"Everyone gave us <u>glowing reviews</u>. The team vowed to focus on <u>improving communication</u> utilizing their primary and secondary advantages and to be cognizant of their double trouble zones while I made a commitment to incorporate our <u>personal brands slogans</u> into the business. I was thrilled to get feedback from everyone that did, in fact, support our desired outcomes."

> Jimmy Siegendorf, Business Owner



# TEAM ADVANTAGE INSIGHTS

- Team Advantage rally's a team to a common goal and vision.
- Team Advantage is aligned to the inherent individual Advantages custom and personal.
- Insights help, inform, inspire and improve.
- No Advantage is better than another. They are different and each provide value.
- In a team:
  - Similarities may be strengths or weaknesses
  - Differences may be strengths or weaknesses



# TEAM HEAT MAP ANALYSIS



### **SMALL GROUP ACTIVITY - INSTRUCTIONS**

- Break out into groups assign speaker/scribe.
- Each group will be the same team heat map insights with a different challenge to solve for.
- Capture your insights in a Google doc (shareable) in your breakout.

Participant Workbook: Team Heat Map Scenario: Google Doc SWOT Prompt Questions: Page 53 + 54 SWOT Worksheets: Page 55 + 56



### **SWOT ANALYSIS**

<b>STRENGTHS -</b> ADVANTAGE	<b>WEAKNESSES -</b> DORMANT
<b>THREATS –</b> DOUBLE TROUBLE	<b>OPPORTUNITY –</b> ACTION PLAN



	SECONDARY ADVANTAGES							
l	Dormant 2 Innovation 23%	INNOVATION You change the game with creativity	PASSION You connect with emotion	POWER You lead with command	PRESTIGE You earn respect with higher standards	TRUST You build loyalty with consistency	MYSTIQUE You communicate with substance	ALERT You prevent problems with care
l	INNOVATION You change the game with creativity	5% Innovation					Leadership ' Commercial F	
l	PASSION You connect with emotion	•	11% Passion		•		Double Trouble: The Imperial +	
PRIMARY ADVANTAGES	POWER You lead with command			14% Power	•	•	The Old Gu	•
PRIMARY A	PRESTIGE You earn respect with higher standards		•••	•••	34% Prestige			••
l	TRUST You build loyalty with consistency				••••	18% Trust		•
	MYSTIQUE You communicate with substance	Dormant Mystique 27%			•	••	9% Mystique	
	ALERT You prevent problems with care			А	rchetype: The Bh Twin: The Diple			9% Alert

### SMALL GROUP ACTIVITY 1 – SWOT ANALYSIS

#### **STRENGTHS -** ADVANTAGE

Consider the teams top 2 Advantages, what value does this team bring?

Based on the teams overall Advantage distribution what are this teams strengths?

#### WEAKNESSES - DORMANT

With a dormant of Mystique what challenges could this team face?

What's the impact of having a high dormant in Innovation – what do they need to watch out for?

#### **THREATS –** DOUBLE TROUBLE

Look at the teams Double Trouble zones – what do they need to watch out for? Name triggers and effects.

#### **OPPORTUNITY –** ACTION PLAN

Formal onboarding plans, peer mentorship and rotational assignments lead to well rounded and highly engaged employees. They want to adopt these best practices so that employees are more empowered and effective. However, competing priorities and information overload seem to be getting in the way. How can they use their Team Heat Map to solve this problem? **Provide 2-3 recommended actions they can take to solve this challenge.** 



#### SMALL GROUP ACTIVITY 2 – SWOT ANALYSIS

#### **STRENGTHS -** ADVANTAGE

Consider the teams top 2 Advantages, what value does this team bring?

Based on the teams overall Advantage distribution what are this teams strengths?

#### WEAKNESSES - DORMANT

With a dormant of Mystique what challenges could this team face?

What's the impact of having a high dormant in Innovation – what do they need to watch out for?

#### **THREATS –** DOUBLE TROUBLE

Look at the teams Double Trouble zones – what do they need to watch out for? Name triggers and effects.

#### **OPPORTUNITY –** ACTION PLAN

Employees are not adopting new initiatives and best practices as quickly as management would like. Your goal is to inspire and motivate employees to take up and embrace change with agility and passion However, competing priorities and information overload seem to be getting in the way. How can they use their Team Heat Map to solve this problem? **Provide 2-3 recommended actions they can take to solve this challenge?** 



#### TEAM ADVANTAGE – SWOT ANALYSIS Strengths

- Constantly look for ways to improve and raise standards
- Coolheaded and trusted leaders
- Consistently drive and deliver an outstanding performance
- A direct communication style that breeds trust
- Precise and value routine
- Your team knows they can count on you



#### TEAM ADVANTAGE – SWOT ANALYSIS WEAKNESSES

- Holding back information and feelings may be challenging
- Others can often pick up on your attitude and mood
- May not always think before you speak
- Listening is not your forte, remember two ears, one mouth for a reason



#### TEAM ADVANTAGE – SWOT ANALYSIS THREATS

- Fierce competitiveness may start to damage team spirit and breakdown trust
- Big egos can become overly individualistic in their pursuit of success
- Strong dependence on the tried and true
- Overly resistant to change , insist "this is the way we do things around here"



#### TEAM ADVANTAGE – SWOT ANALYSIS OPPORTUNITIES

- Learn to get more emotionally involved
- Pause for a moment, re-evaluate your plans. Take time to work out your thoughts
- Look to accept new ways of doing things, experiment a little
- Show others you care about them and their achievements to become warmer and less intimidating



# TEAM ACTION PLAN – EMPLOYEE ONBOARDING

- Work on communication strategies based on FA. Leadership must understand the communication style of employees.
- Appeal to the competitive side of leadership (throw down a challenge); Leadership must get excited about communicating.
- Get 'Alert' people in the right position to help with the follow through and team up with the power people to help with decision making.
- Do more team building to build relationships and foster engagement.



# TEAM ACTION PLAN – ADOPT CHANGE INTIATIVES

- Giving air time to people with innovation and passion listen.
- Reduce information overload and chunk info down into pieces to avoid overwhelm.
- Get the power people involved to get the team focused on the goals.



## TEAM HEAT MAP IN-SIGHT

- How does this information and insight set this team up for success?
- How could this intel help you and your business?



#### **CRAFT A FASCINATE PITCH**



#### THE 7 TYPES OF COMMUNICATION

POWER	A LEADER WHO MAKES DECISIONS
PASSION	RELATIONSHIP-BUILDER WITH STRONG PEOPLE SKILLS
MYSITQUE	UNEMOTIONAL, SOLO INTELLECT BEHIND-THE-SCENES
PRESTIGE	OVERACHIEVER WITH HIGHER STANDARDS
ALERT	PRECISE DETAIL MANAGER
INNOVATION	UNTRADITIONAL PROBLEM-SOLVER
TRUST	STABLE, RELIABLE PARTNER

CREATED BY SALLY HOGSHEAD | DISCOVER MORE AT HOWTOFASCINATE.COM | EMAIL: HELLO@HOWTOFASCINATE.COM

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## COMMUNICATE - 2 WAYS

FCA

I change the game with creativity



Innovation





# COMMUNICATING WITH OTHERS

Innovation	Passion	Power	Prestige	Trust	Mystique	Alert
Give space for autonomy	Allow time for expression of emotions and feelings	Focus on goals and plans	Present clear rewards	Rely on tradition and the past	Present facts	Define consequences



#### SMALL GROUP ACTIVTY 1 - OBJECTIVE

Practice applying the 7 Fascinate Advantage languages by identifying the distinct messaging each language has. Remember, you communicate at your best when you use your top 2 Advantages. For the purpose of this activity, we want you to apply only one Advantage (at a time) to the scenario to gain fluency in this Advantage.

Participant Workbook: Page 34 - 38 Participant Workbook: Advantage Communication Cheat Sheets on Page 40-46



#### SMALL GROUP ACTIVTY - INSTRUCTIONS

- Break out into 3 Advantage groups assign speaker/scribe.
- Each group will be assigned 2 Advantages.
- Prepare a pitch for a prospective client using your assigned Advantages

demonstrating how, How to Fascinate® is the perfect solution to their

problem.

Participant Workbook: Page 34 - 38 Participant Workbook: Advantage Communication Cheat Sheets on Page 40-46



Your prospective client has been having issues with employee engagement due to numerous change initiatives. Employees are feeling disconnected from their work and team. Silos are forming and customers are starting to be impacted negatively. As an FCA you know that the HTF system can connect people back to their objectives, improve communication and ultimately get things back on track. You're preparing to pitch your How to Fascinate® program to your client.



#### USING YOUR ASSIGNED ADVANTAGE:

- How would you pitch the value of the HTF system?
- Highlight key characteristics that this Advantage would demonstrate.
- Write a 2 3 sentence pitch using your Advantage.

Craft a pitch using your Fascinate Advantage.

Assign a speaker/scribe – capture script in Google doc.

Participant Workbook: Page 34 - 38 Participant Workbook: Advantage Communication Cheat Sheets on Page 40-46



#### ADVANTAGE BREAK OUT GROUPS

Group 1	Group 2					
Passion + Mystique +	Power + Alert +					
Trust	Innovation					
Betty	Sarah					
Maria	Vivian					
Jennifer	Lauri					





## **EXAMPLE - PRESTIGE**

THE LANGUAGE OF EXCELLENCE

RESPECTED, AMBITIOUS, RESULT-ORIENTED

PEOPLE WITH PRIMARY PRESTIGE EARN **RESPECT** BY SETTING **HIGH STANDARDS**.



## **EXAMPLE - PRESTIGE**

When using the Prestige Advantage to communicate be sure to:

- Present a clear reward.
- Focus on how the solution is what's hot and present compared to the competition.
- Surprise by elevating the bar, deliver an outstanding first impression and set higher standards.
- Be sure to make them look good.
- Show better than expected results.
- Exceed expectation.



## SAMPLE PITCH USING PRESTIGE

You want to improve customer service, product quality, productivity and ultimately make more money. But things get in the way. In this competitive, fast paced and noisy world people get distracted from their goals and from what's really important. When this happens it impacts your company and results. Employees disconnect from their work and teams, silos form, conflicts emerge and customers get impacted. You want a team that's connected to a common goal, working together collaboratively and cooperatively.

I can show you how the Fascinate system will improve employee engagement, build team collaboration and help you exceed your company goals. Your employee's will be recognized for their unique Advantage and give you more of their best. Once you learn your Team Advantage you'll recognize your teams strengths, identify hidden patterns and tap into your teams Advantages to become more productive and efficient.

Our clients have seen better than expected results, even those with world class employee engagement saw an increase in their scores after the How to Fascinate system was brought in. Fascinate has been delivered to organizations like Cisco, GE, ATT and Intel. Yes, it's the newest and most innovative communication assessment out there – but its one that's been built reputation on of trusted experts, principle and purpose.



#### USING YOUR ASSIGNED ADVANTAGE:

- How would you pitch the value of the HTF system?
- Highlight key characteristics that this Advantage would demonstrate.
- Write a 2 3 sentence pitch using your Advantage.

Craft a pitch using your Fascinate Advantage.

Assign a speaker/scribe – capture script in Google doc.

Participant Workbook: Page 34 - 38 Participant Workbook: Advantage Communication Cheat Sheets on Page 40-46



#### LOGISTICS AND TOOLS



## Purchasing Assessments

- HowToFascinate.com
- FCA Discount is 40%
  - Use the code: <u>FCA-DISCOUNT</u> (must be in all caps)
  - Code will take 40% off the order total
- Always use the same email that you used when taking the assessment!



## Sharing Assessments

- Login to your HowToFascinate.com account
- Click on "My Team Profiles"
- Click the button that says "Send Test" (you may be prompted to log in again)
- Copy and paste the invitation link into a message to your intended recipient



## Sharing Assessments

IMPORTANT! This "invitation link" can be used by anyone. Make sure to inform your recipients that the link is not to be shared.



## Accessing Reports

- Login to your HowToFascinate.com account
- Click on "My Team Profiles"
- Log in using the email address and password you entered when taking the assessment
- Click the button that says "Send Test" (you may be prompted to log in again)
- Scroll down and click the yellow button that says "View Completed Reports"



## Assessment Codes

- Perfect for large groups or events
- Code is completely customizable
- Includes one export of the assessment data for all code users
- \$150 per code + assessments
- Available for Full or Express Reports



#### Assessment Codes

#### Sample data export:

	Α	В	C	D	E	F	G	Н		J	K	L	M	N	0	P
1	first_name	last_name	email	create_date	conference_code	primary	secondary	dormant	archetype	power	trust	prestige	passion	mystique	innovation	alert
2	Jeremy	Niekamp	removed for privacy	11/12/14 13:35	FPG14	alert	innovation	prestige	The Composer	11	12	10	11	12	13	14
3	Robert	McCarthy, Jr	removed for privacy	11/12/14 6:05	FPG14	power	trust	innovation	The Guardian	14	14	14	10	14	10	14
4	CLAYTON	SHACKELFORD	removed for privacy	11/12/14 5:51	FPG14	prestige	alert	passion	The Scholar	14	12	15	7	9	12	15
5	Jeane	Oakman	removed for privacy	11/11/14 15:48	FPG14	passion	alert	mystique	The Orchestrator	11	14	12		11	12	15
6	Marshall	Knox	removed for privacy	11/11/14 14:57	fpg14	passion	trust	mystique	The Beloved	9	13	9	15	5	13	12
7	Jonathan	White	removed for privacy	11/11/14 14:10	FPG14	power	mystique	passion	The Mastermind	13	9	9	5	11	11	9
8	Allac	Castillo	removed for privacy	11/11/14 13:42	FPG14	power	passion	mystique	The Ringleader	14	13	13	14	7	11	14
9	Anthony	Burks	removed for privacy	11/11/14 13:25	FPG14	power	prestige	trust	The Maestro	14	7	14	10	12	13	12
10	Mark	Hall	removed for privacy	11/11/14 12:33	FPG14	trust	mystique	passion	The Anchor	11	16	9	7	15	8	13
11	Greg	Adams	removed for privacy	10/2/14 8:51	FPG14	mystique	alert	trust	The Archer	11	9	11	10	14	12	13
12	Audrey	Joslin	removed for privacy	9/29/14 16:21	FPG14	passion	innovation	trust	The Catalyst	11	10	12	14	12	14	13
13	ThyThy	Nguyen	removed for privacy	9/29/14 14:26	FPG14	power	innovation	trust	The Change Agent	14	9	12	12	13	14	11
14	Phil	McShan	removed for privacy	9/16/14 12:29	FPG14	passion	power	trust	The Peoples Champion	15	9	15	16	10	13	12
15	Mark	Johnson	removed for privacy	9/16/14 9:03	FPG14	innovation	passion	trust	The Rockstar	11	7	11	13	13	14	8
16	Bill	Collier	removed for privacy	9/8/14 16:41	FPG14	prestige	passion	mystique	The Connoisseur	12	12	14	14	11	14	14
17	Weston	Bert	removed for privacy	8/27/14 19:59	FPG14	innovation	passion	trust	The Rockstar	12	9	13	14	13	15	10
18	Stuart	Schultz	removed for privacy	8/16/14 18:45	fpg14	innovation	passion	mystique	The Rockstar	10	10	11	14	6	16	7
19	Shannon	Schultz	removed for privacy	8/16/14 18:05	fpg14	mystique	trust	innovation	The Wise Owl	10	13	12	13	14	9	13
20	Vanessa	Goolsby	removed for privacy	8/16/14 17:49	fpg14	mystique	innovation	power	The Secret Weapon	12	13	14	14	15	15	15
21	Will	Adams	removed for privacy	8/16/14 14:24	fpg14	innovation	power	mystique	The Maverick Leader	13	12	11	13	9	14	13
22	Teri	Dunlavy	removed for privacy	8/10/14 16:25	FPG14	passion	innovation	alert	The Catalyst	15	12	15	16	12	16	12
23	Amy	Lowery	removed for privacy	8/10/14 10:50	FPG14	prestige	mystique	innovation	The Architect	9	12	15	14	15	9	13
24	Charman	Stiles	removed for privacy	8/9/14 15:04	FPG14	prestige	innovation	trust	The Avant-Garde	15	8	16	10	15	16	10
25	Evan	Carruthers	removed for privacy	8/8/14 12:42	FPG14	mystique	innovation	passion	The Secret Weapon	12	10	12	7	15	13	9
26																



#### Resources

- Fascination Laboratory Connection
  - Private Connect Membership Facebook group (<u>not exclusive to</u> <u>Advisors</u>)
  - Monthly content: cheat sheets, ebooks & videos
- Referral Partner Center
  - Affiliate links
  - Email templates
  - Banners
- Private FCA Facebook group (exclusive to Advisors)



#### Affiliate links:

These links use "cookies" (tracking devices) to track purchases made on HowToFascinate.com. When your client/lead clicks on your tracking link, the cookie is inserted into their browser. When they purchase a commissionable product on HowToFascinate.com, you are credited with a commission on the sale (40% of the order total). You have multiple Affiliate links in your Referral Partner Center. Each one leads to a different product or offer.



#### Email templates:

You can generate email templates that already have your Affiliate link woven into the copy of the email, or you can use our templates as a starting point and build your own.

Always remember to delete the "INSERT NAME HERE" placeholder text and replace it with a real name!



#### Banners:

Banners can be generated inside the Referral Partner Center. There are 3 different banner designs / formats to choose from. Banner designs are pre-set and cannot be customized. When you generate a banner, you will select one of your Affiliate links to embed in the banner. This means you can choose where people will go when they click on your banner.



#### FINKA.

Discover your highest value with the Fascination Advantage ® System

**HOW**TOFASCINAT



#### Your Fascination Advantage® is an in-depth personality brand report:

- Detailed description of your unique Advantages
- Graphs and charts of your score analysis
- "Warnings" of how you could be turning people off
- The way in which you are least likely to fascinate
- · Action steps and one-minute coaching
- Visual design and personalized videos

Once you purchase the assessment, you'll receive an email with your one-time-use assessment code + instructions.

Price: \$37





Resource Pages:

Here you can find resources like:

- Brand Standards
- Wholesale Price List
- Blank Heat Map
- Promotional Videos
- Affiliate FAQs



#### Reports:

The Reports section of the Referral Partner Center allows you to generate reports on your commissions earned, links clicked, and subscription signups.

You will need to allow pop-ups for this site in order to use most of the report generator tools.



#### FCA TRAINING TOOLBOX

- 12 full Fascinate Advantage Assessment reports.
- Marketing/branding material.
- Exclusive access to all How to Fascinate® products and offers.
- Program sample outlines for 1:1s and workshops + program evaluations.
- Power Point Presentations for group/team training (half day + full day).
- Sample `Participant Handbook` for your team training events.
- How to Fascinate® training icebreakers, games and activities.
- Sample client proposal, agreement letters, intake questionnaires.
- Immediate access to Fascination Laboratory Connection:
  - Premium content
  - Private Facebook group (Exclusive to FCAs)



## **Key Contacts**

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  - Hello@HowToFascinate.com
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## TO BECOME MORE SUCCESSFUL, DON'T CHANGE WHO YOU ARE.

#### BECOME MORE OF WHO YOU ARE.

